

## CASE STUDY

### Major UK Financial Institution

#### The Background

A large financial organisation approached Appointments with a need to provide high quality, temporary staff within a very short timescale. With a new product due to launch in just ten days time, the client was facing a large influx of work imminently and required a number of suitable candidates to work on the project.

Our challenge at Appointments was to source, pre-screen, interview, credit check, test and present 24 great candidates who would be ready to start work in just over a week.

#### How We Helped

With time at a premium, a team meeting was called where all Appointments staff were fully briefed and we assigned a dedicated consultant and administrator to manage resources solely for this client.

Working late at night and over the weekend the search for available candidates who fitted the brief was begun. Our extensive database allowed us to contact many potential candidates easily and quickly by means of a text or an email direct from the system. In addition we advertised the vacancies online on three major job boards. From the resulting applicants we then carefully selected for interview those who matched the very strict criteria given to us by our client for example they stipulated experience in a similar role spanning the last three years.

The process involved telephone screening, testing, referencing, credit checking over 100 candidates of whom 40 were invited to interview. Appointments then selected the very best people for the position to be put forward to the organisation.

#### The Result

24 people started work the following week. On the day we met all of the candidates on site and ensured that everyone was present and ready to begin their assignment.

The client was thrilled that we had successfully met their brief in just five working days and had not only met their objective but had taken the pain out of the recruitment process for them.

#### Testimonial

*"Appointments have a clear understanding of our working ethics, policies & beliefs, & work with us to ensure that these are delivered in attracting and recruiting the best possible & suitably matched candidates. The length of recruitment service & the recent renewal of the PSL is testament to the service they deliver."*